Payments to grow your world

e-Portal
User guide

November 2026

Classification: Public

Table of Contents

1 Getting started with e-Portal 4

1.1 Signing in 4
1.2 Password rules 5

2 Access & User Management 6

2.1 Creating users and profiles 6
2.1.1 Create a profile 6
2.1.2 Create a user 6
2.2 Changing user rights 7
2.3 Deactivating and deleting users 7
2.4 Searching and exporting users 7
2.5 Restricting access by IP address (whitelisting) 8

3 Reporting 9

3.1 Immediate reports 9
3.1.1 Dashboard 9
3.1.2 Journal of transactions 9
3.1.3 Totals of transactions 10
3.1.4 Capture of transactions 11
3.1.5 Settlements 11
3.2 Scheduled reports 13
3.2.1 Subscribing to a report 13
3.2.2 Personalizing a report 14
3.2.3 How long reports are kept 15
3.3 Financial reconciliation 15
3.3.1 Viewing reconciliation information 15
3.3.2 Chargebacks 16
3.3.3 Subscribing to a reconciliation report 16

4 Managing transactions 18

4.1 Refunding a transaction 18
4.2 Making an additional sale 19
4.3 Generate a Payment Link (Pay by Link) 19
4.4 Entering a manual transaction (MOTO) 21
4.5 Managing duplicate transactions 21

5 Fraud & risk prevention 23

5.1 Grey list (blocking cards) 23
5.2 Cheques blacklist 23
5.3 Searching by card (PAN-based search) 23

6 Technical appendix 24

6.1 Creating an SSH key to connect via SFTP 24
6.2 Configuration 25
6.2.1 Smart routing 25
6.2.2 Generating an API key 26
6.2.3 Webhooks 28
6.2.4 RiskSentry 29

7 Glossary 33

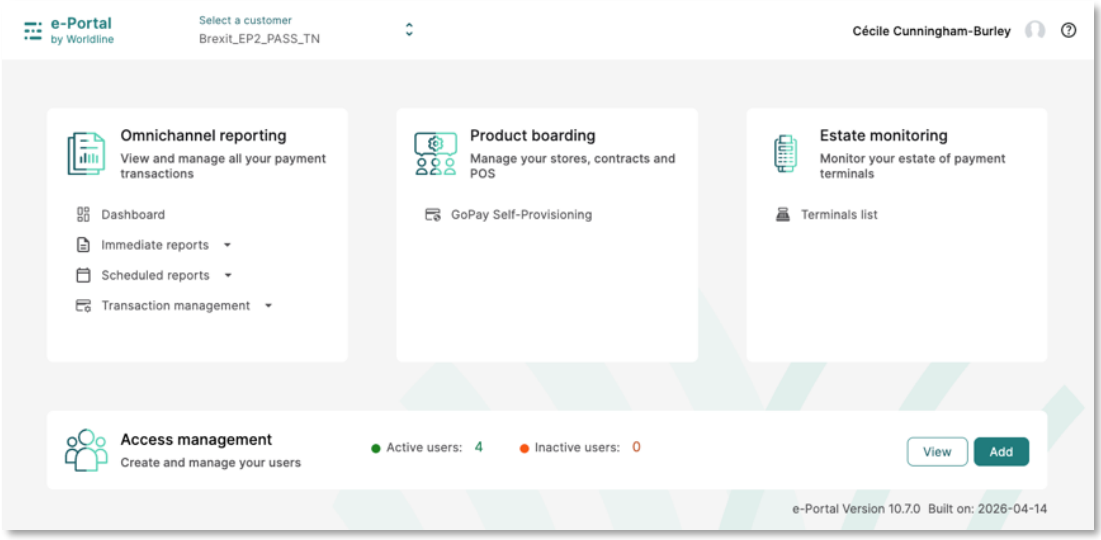
1 Getting started with e-Portal

e-Portal is Worldline's web interface for managing your payment activity. It shows the transactions processed by your payment terminals and your online store, and lets you set up, monitor and analyse your payment data.

e-Portal is private to your company: you access it through a secure, dedicated instance that only contains your organisation's data.

The portal is organised into modules. Which ones you see depends on what your company has subscribed to:

- Access management – create and manage the people who can access e-Portal
- Omnichannel reporting – view and export your transactions
- Estate Monitoring* – view and manage the terminals present on your estate
- Transaction management and Risk prevention – act on transactions and protect your stores from fraud (optional modules)



e-Portal home page — module overview

> **NOTE** The 'Product boarding' module is intended for your technical team. It is used to generate secret keys that secure server-to-server communications (see page **Error! Bookmark not defined.**).

1.1 Signing in

Open your browser and go to the e-Portal address you were given. Enter your login and password, then click Login.

> **WARNING** When you connect for the first time, you may be asked to change your password immediately.

* This module comes with a separate user guide.

1.2 Password rules

To keep your account secure, e-Portal applies the following rules to every password:

- At least 10 characters, mixing uppercase, lowercase, numbers and special characters
- Must be changed every 90 days and cannot repeat any of your last 12 passwords
- Locked after 3 failed attempts in a row – use “Forgot password?” to reset it

2 Access & User Management

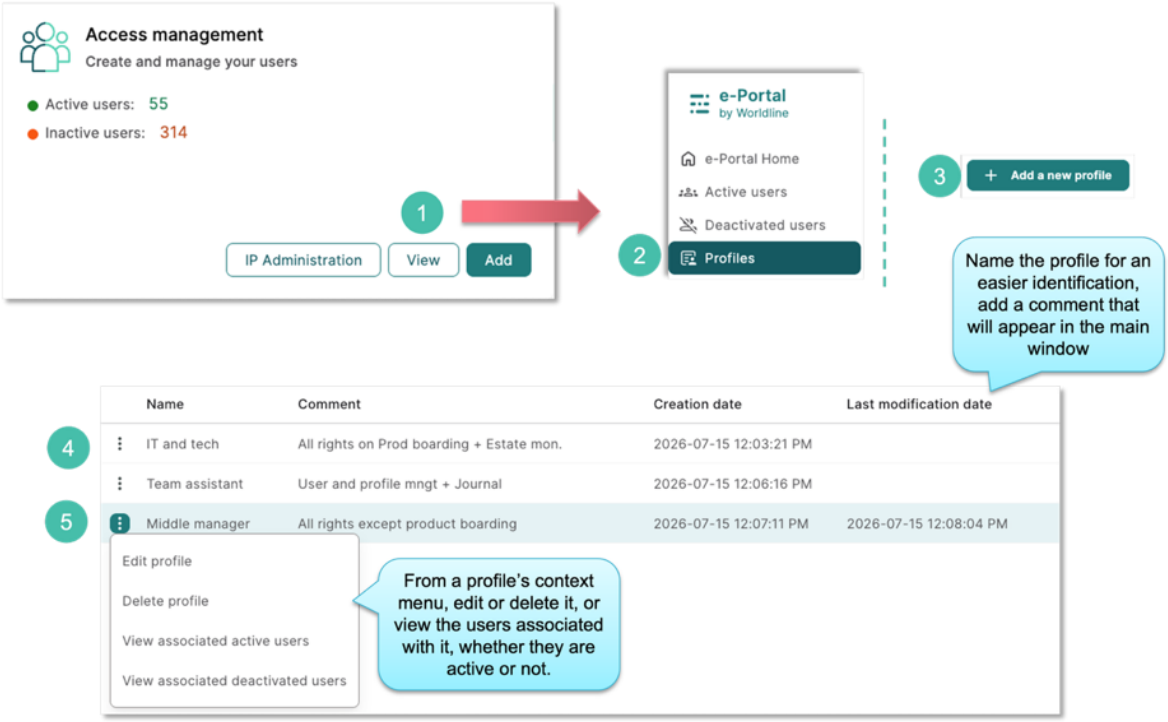
Access management is included with every e-Portal subscription, regardless of your contract with Worldline. It lets you control exactly who can use the portal, what they can see, and where they can connect from.

2.1 Creating users and profiles

Before someone from your company can use e-Portal, you need to create an account for them and grant the right permissions.

2.1.1 Create a profile

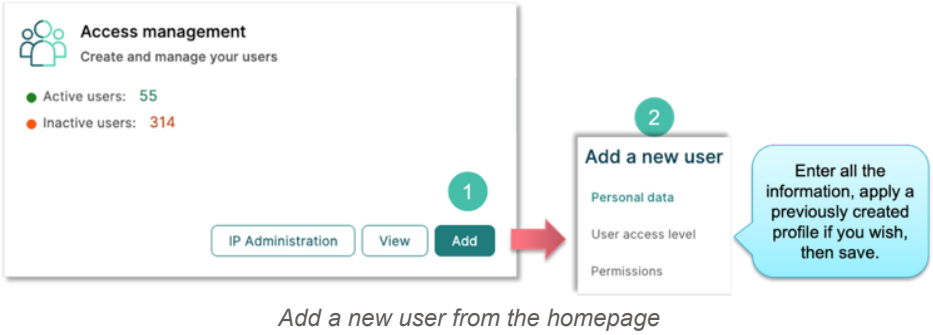
A profile is a template of rights that you can re-use for several people. Create a profile first if several users will share the same permissions — it saves you from setting up each person individually.



Add a new profile

2.1.2 Create a user

Fill in the person's details and, if you created one or more, assign a profile — all the rights attached to that profile are applied automatically. An email address is mandatory: this is how the new user receives their first password.



Add a new user from the homepage

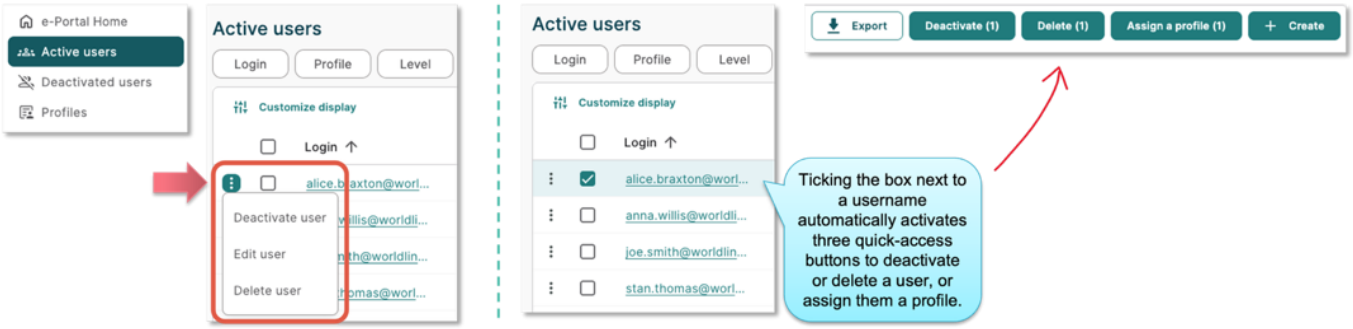


Add a new user from the access management page

> **NOTE** Once their account is active, users can change their own password, adjust their personal settings, set their time zone, and switch the interface language. e-Portal is available in English, French, Spanish, German, Italian and Dutch.

2.2 Changing user rights

As an administrator, you can update any user's rights at any time from the users list — for example when someone changes role. The same list lets you deactivate, reactivate or delete a user, or edit the profile a group of users share.



Active users list — available actions

2.3 Deactivating and deleting users

Deactivating a user (e.g. during a prolonged absence) suspends their access without deleting their account: they move to the Deactivated users tab and can be reactivated at any time. Deleting a user removes their account permanently — use this when someone has left the company.

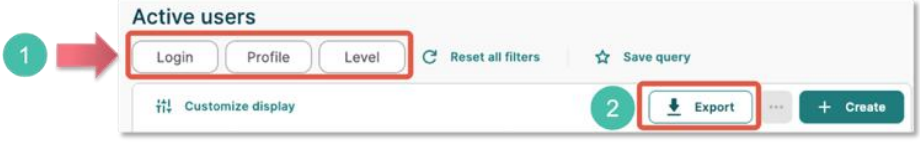
> **NOTE** A user who has not logged in for 90 days is deactivated automatically and moved to the Deactivated users tab.

You can also deactivate or delete several users at once by ticking them in the list, which is useful when a whole team changes.

2.4 Searching and exporting users

Use the search bar to find a user by Login, profile or access level. The results can be exported as a CSV file.

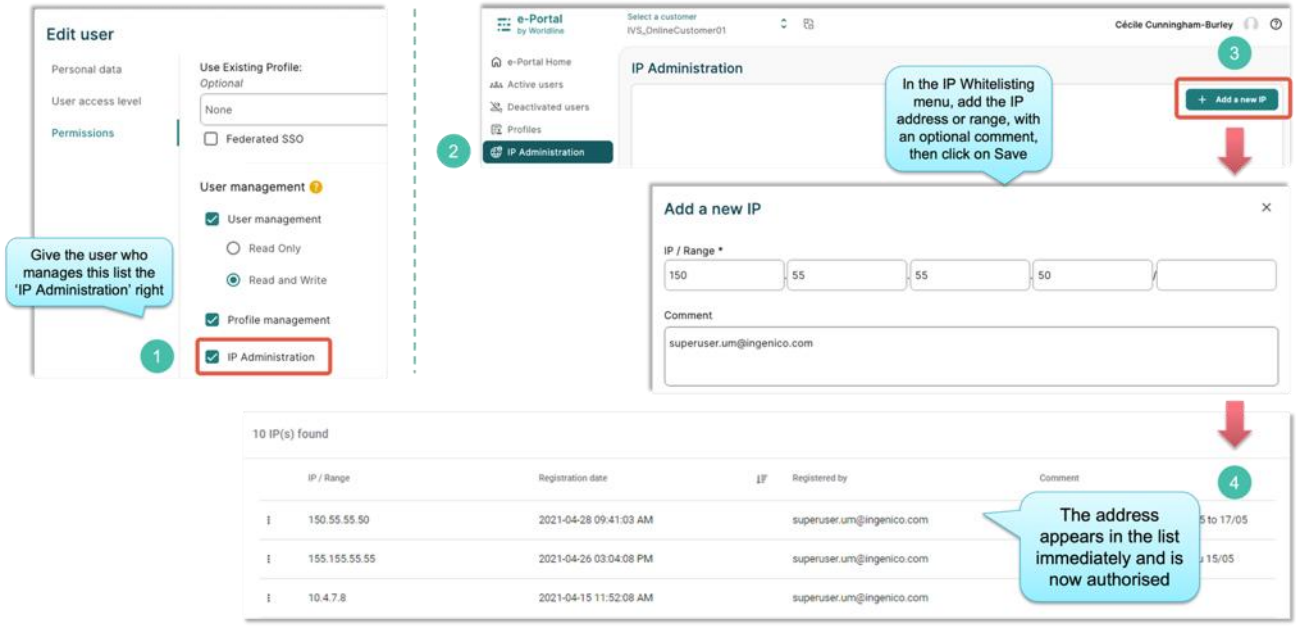
You can reset all filters at once, but you can also save your query so that it is added to your favorites for future use.



Search filters and export options

2.5 Restricting access by IP address (whitelisting)

By default, e-Portal can only be reached from inside your company network. If some colleagues need to connect from elsewhere — home, a store, a business trip — you can authorise specific IP addresses or ranges.



IP Whitelisting — add a new IP to the whitelist

> **NOTE** Any computer whose IP address is not on this list will be refused access from outside your company network.

3 Reporting

The Reporting module gives you a full view of your transactions, in store and online, in the format you choose. It offers two families of reports:

- Immediate reports – near real-time, for day-to-day monitoring
- Scheduled reports – generated in the background for larger volumes or recurring needs

> **NOTE** e-Portal keeps 15 months of transaction history. You can search back 13 months and export up to 2 million rows directly from the web interface. Beyond that, use a scheduled report.

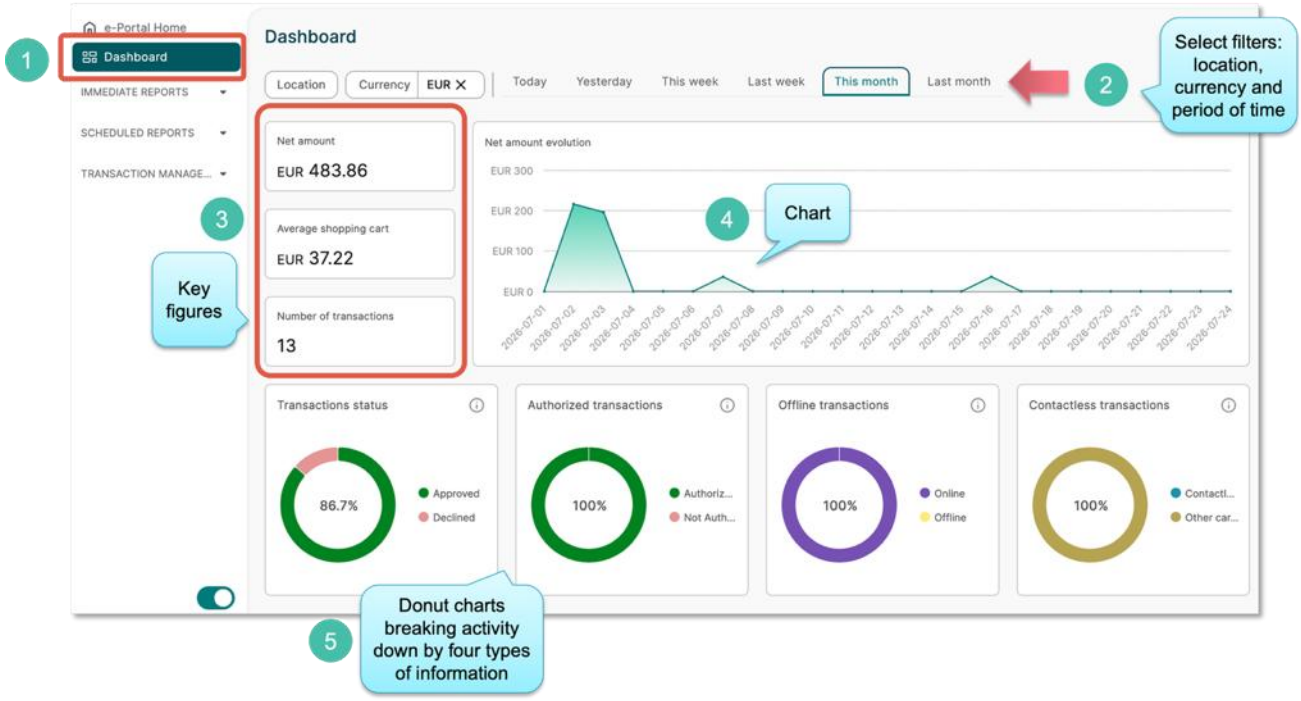
3.1 Immediate reports

3.1.1 Dashboard

The Dashboard gives you an at-a-glance view of your payment activity, without having to open a report. It is read-only: there is nothing to configure, only figures to read — which makes it a natural first stop when you log in, before checking the Journal or Totals for more details.

The information displayed updates instantly to match your selection. Three key figures come first — net amount, average shopping cart, and number of transactions — followed by a chart showing how your net amount has moved day by day over the period, so you can immediately spot a spike or a quiet day.

This first-level monitoring allows you to know how the day or the month is going, or to notice a rise in declined or unauthorized transactions early enough to act on it.

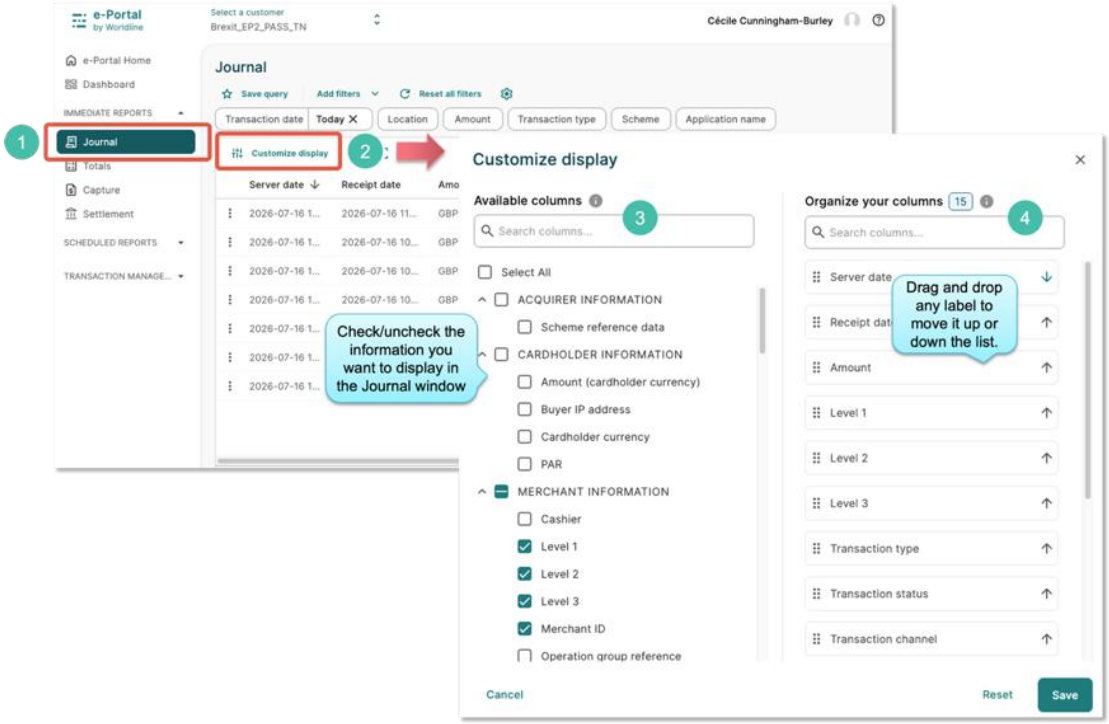


Dashboard – Monthly view

3.1.2 Journal of transactions

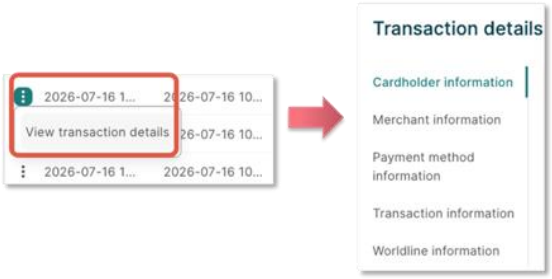
The Journal is the standard way to look up transactions in real time. It lets you check how the business is doing, save searches you run often, and export results to Excel – handy for sharing with colleagues who don't have e-Portal access.

You can also customise the grid itself: resize columns, reorder them by dragging, rename a column label, or hide the ones you don't need. Save when finished.



Journal — search and filters

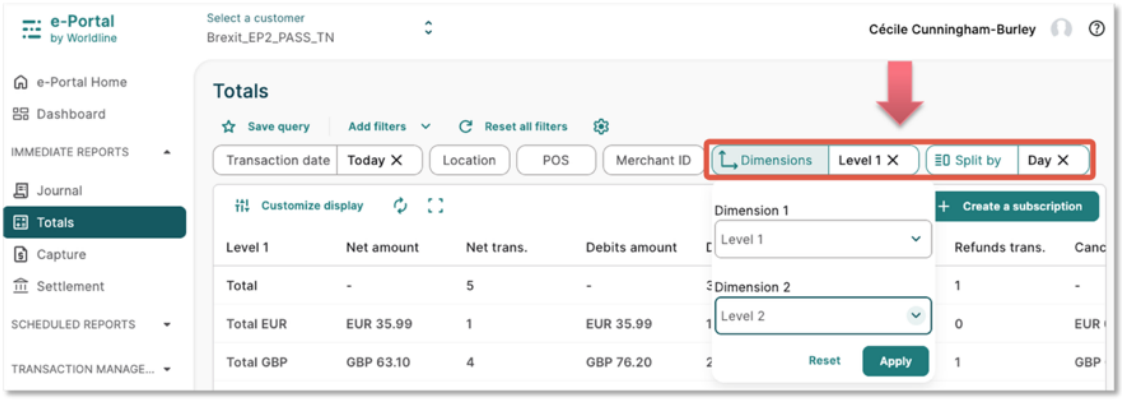
Open any transaction to view its full details, including information concerning the cardholder, the merchant, the payment method, the transaction and some Worldline elements. Export in PDF if needed.



Transaction details

3.1.3 Totals of transactions

Totals let you aggregate transactions – net, sales, tips, refunds, cancellations and more – across one or two dimensions of your choice, such as country or point of sale. It is designed for merchants who need a quick operational summary rather than a full transaction list.



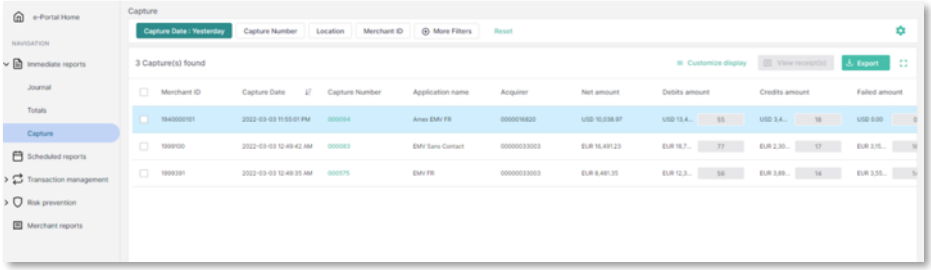
Totals — aggregated by levels, split by day

You can split totals by day, week or month using the ‘Split by’ option next to the dimensions selector. Most fields present in the data dictionary can be filtered upon.

3.1.4 Capture of transactions

WARNING This feature is restricted to in-store payments.

The Capture report lists every transaction sent to your acquirer, identified by its capture number and date. Filtering by capture event — rather than by transaction date — guarantees you never miss a transaction. Each report also shows running totals for debits, credits, cancellations and failures, in both amount and transaction count.

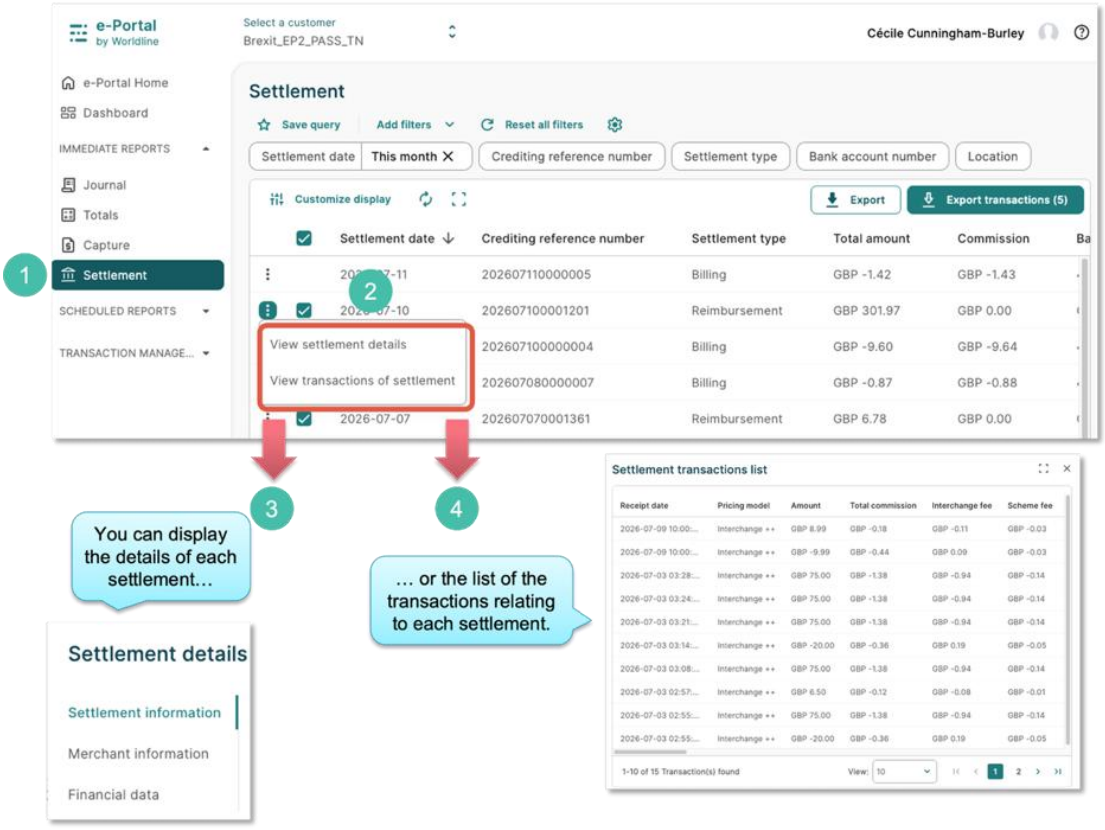


Capture report

Clicking a capture number takes you straight to the matching transactions in the Journal, so totals always stay consistent across modules.

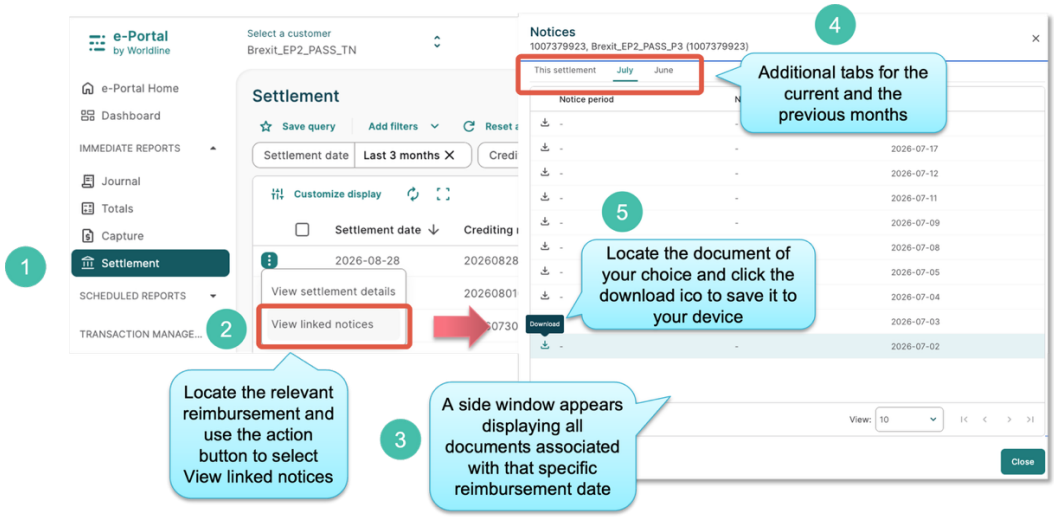
3.1.5 Settlements

The Settlement report shows the payouts made for transactions processed by Worldline Acquiring: the settlement reference number and the value date on which the funds should reach your bank account. Each settlement can be exported to PDF, and the underlying list of settled transactions can be exported to CSV.



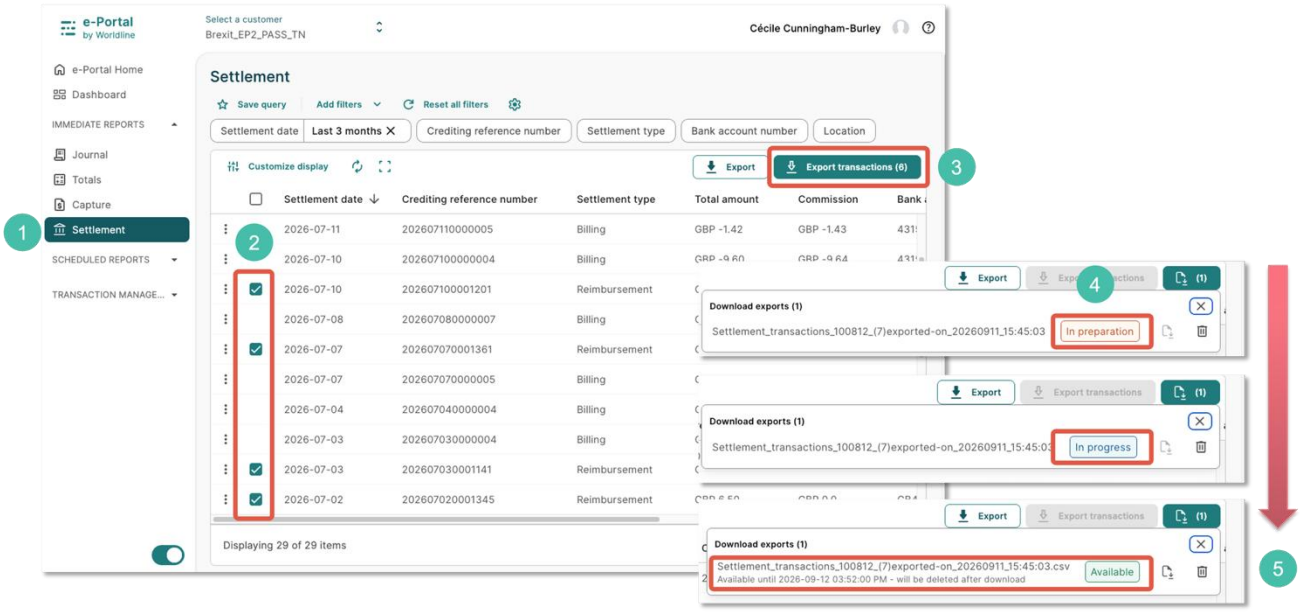
Settlement details and list of transactions

Every reimbursement comes with a Merchant notice. This document gives you a detailed breakdown of your settlement data, so you can better understand your payouts. You can find these notices in the Settlement module:



Settlement details – Merchant notices

The Bulk download feature lets you download transactions from several reimbursements at once. Instead of downloading each payout separately, just select the reimbursements you need. The system combines all their transactions into a single CSV file.



Settlement details – Bulk download

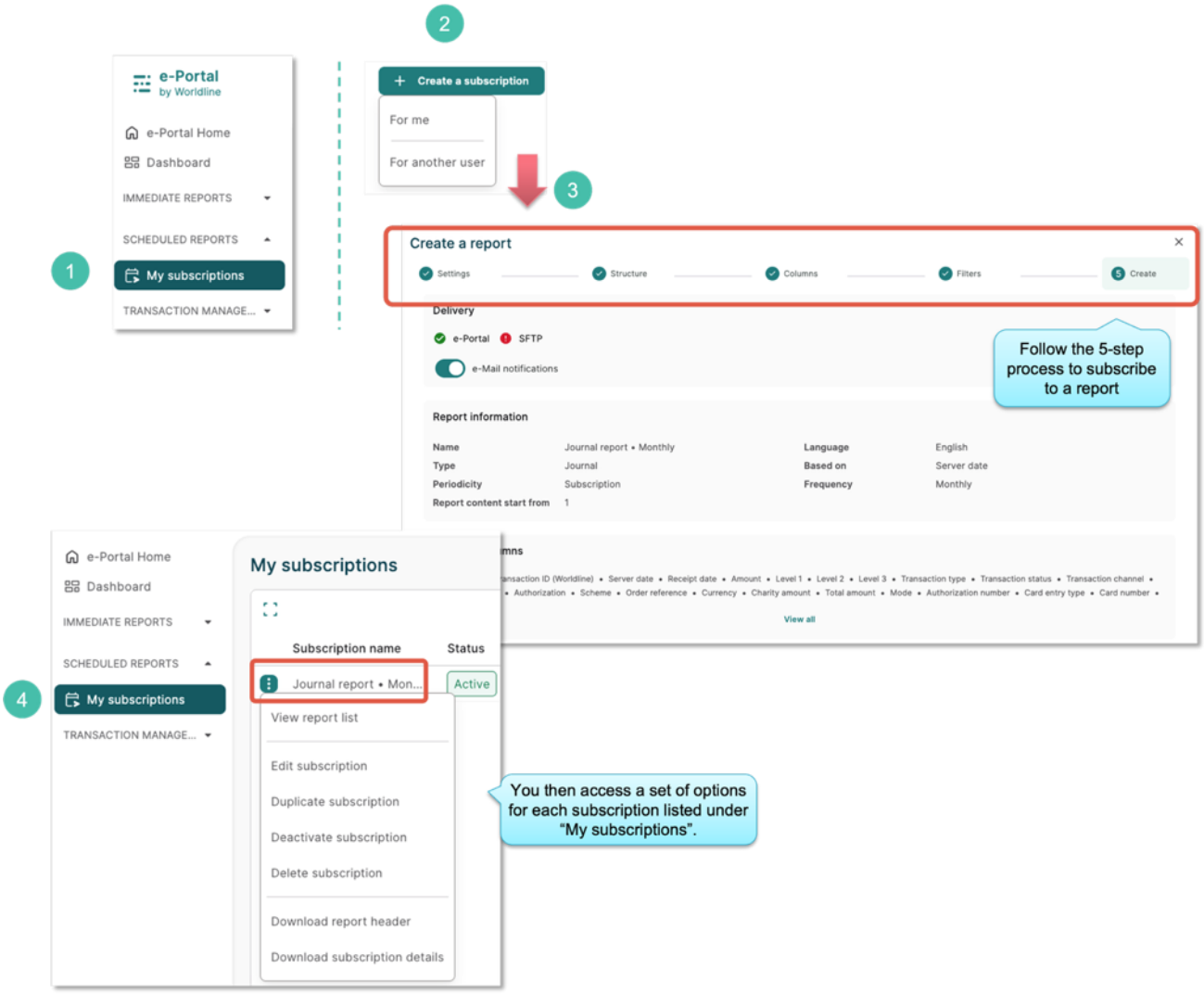
3.2 Scheduled reports

For larger volumes, or for feeding your own ERP system automatically, e-Portal lets you schedule reports to run in the background: one-off or recurring, fully customisable, generated offline and made available for download once ready. You can keep up to 10 active scheduled reports, with no limit on file size or number of rows.

3.2.1 Subscribing to a report

You can subscribe to a Journal, Totals or Chargeback report. Creating a subscription takes you through a short, guided process: name it, then choose the report's type, periodicity and frequency, its scope (which part of your structure it covers), the columns to include, the filters to apply, and finally the delivery settings — e-Portal or SFTP.

> **WARNING** The SFTP retrieval implies access to a secured server and requires the creation of an SHH key (see page 24). Retrieval via the e-Portal can be done after you have received an email informing you it's available.



Create a subscription — 5-step process

> **NOTE** When you create a report for another user, an additional field at the start of the process allows you to select the owner of that report.

3.2.2 Personalizing a report

The subscription wizard covers most day-to-day needs. In the Filters section, you can tick and untick the boxes as you wish, so that the reports match exactly to your needs. A few common examples:

- A daily summary – in step 1, Settings, set the frequency to Daily and choose the starting time of the report.
- Monthly contactless transactions only – in step 5, Filters, under Payment method information, then Card entry type, only tick ‘Contactless’.
- Weekly In store transactions – in step 5, Filters, under Transaction information, then Transaction channel, tick In store.

> **NOTE** While organising your columns, you can rename them by double-clicking their name.

3.2.3 How long reports are kept

Once generated, a report stays available for download for a limited time, after which it is deleted from e-Portal:

Report frequency	Retention
Daily or one-off report	15 days
Weekly or bi-weekly report	10 weeks
Monthly report	5 months

3.3 Financial reconciliation

> **NOTE** Financial reconciliation is an optional feature, available only if it is included in your contract with Worldline.

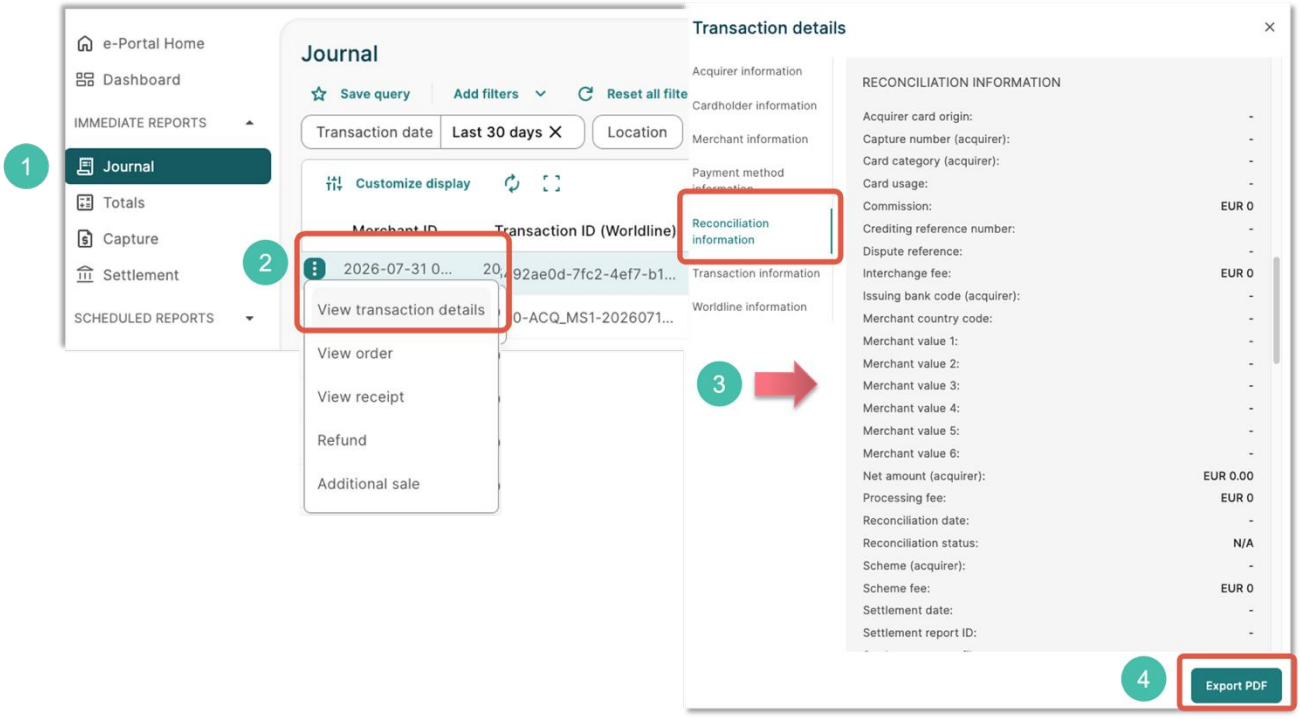
Reconciliation gives you additional acquiring information on transactions accepted by Worldline, and identifies transactions that appear in your acquirer's report but are missing from your Journal of transactions.

These transactions are unknown to the acquirer, even though Worldline may already be aware of them — for example, a transaction entered manually in Worldline Acquiring appears in the Worldline Acquiring report but not in the Journal of transactions.

It builds on the standard Immediate and Scheduled reports described above, so it's worth being familiar with those first.

3.3.1 Viewing reconciliation information

Open a transaction's details as usual in the Journal; click on the three dots contextual menu of a transaction, and select View transaction details.



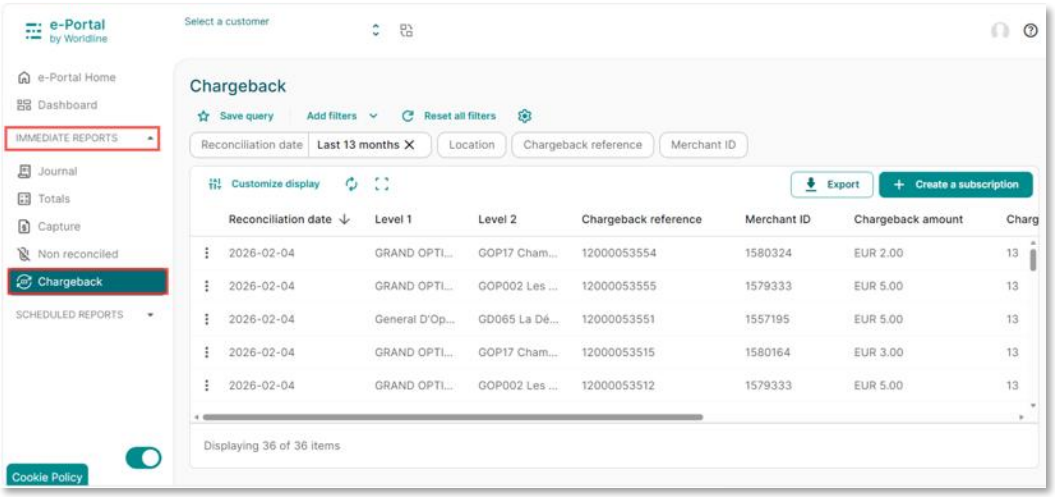
Transaction details — cardholder information

3.3.2 Chargebacks

The Chargeback report gives you a complete view of disputed transactions for which a financial adjustment has already been processed on the acquiring side. It covers every chargeback recorded by Worldline Acquiring, and is available under Immediate reports, alongside the Journal, Totals and Capture reports.

Like the other immediate reports, it is fully adjustable to your needs:

- Customize columns – choose which fields appear in the grid
- Reorder columns – arrange them to match your workflow
- Export data – extract the grid for use in another application
- Create a subscription – receive chargeback data automatically on a regular schedule

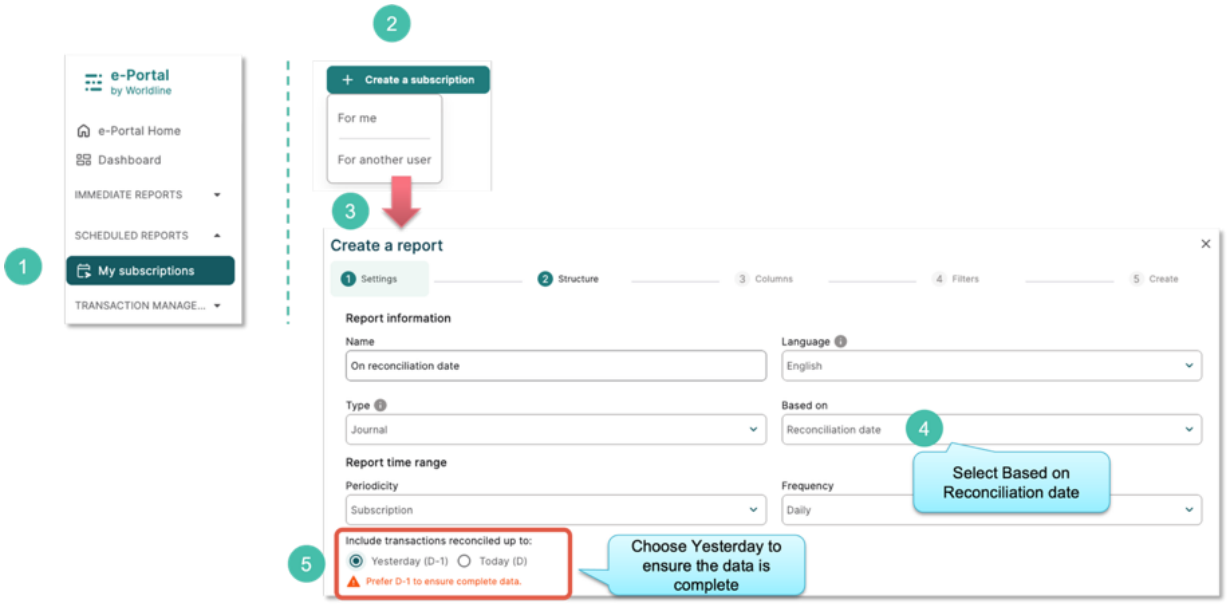


Chargebacks details

3.3.3 Subscribing to a reconciliation report

You can subscribe to two additional report types, following the same steps as a standard scheduled report:

- Report on reconciliation date – a daily report of your reconciled transactions. Choose “Transactions reconciled: Yesterday (D-1)” to be sure the data is complete; “Today (D)” may return an incomplete report, since it depends on when your acquirer submits its files.
- Report on non-reconciled transactions – a report of transactions that Worldline could not match with acceptance transactions. This report should be empty. If not, you can ask your acquirer to remove it from the files sent to Worldline, as they cannot be reconciled if they are not visible.



Subscribe — choose report on reconciliation date

4 Managing transactions

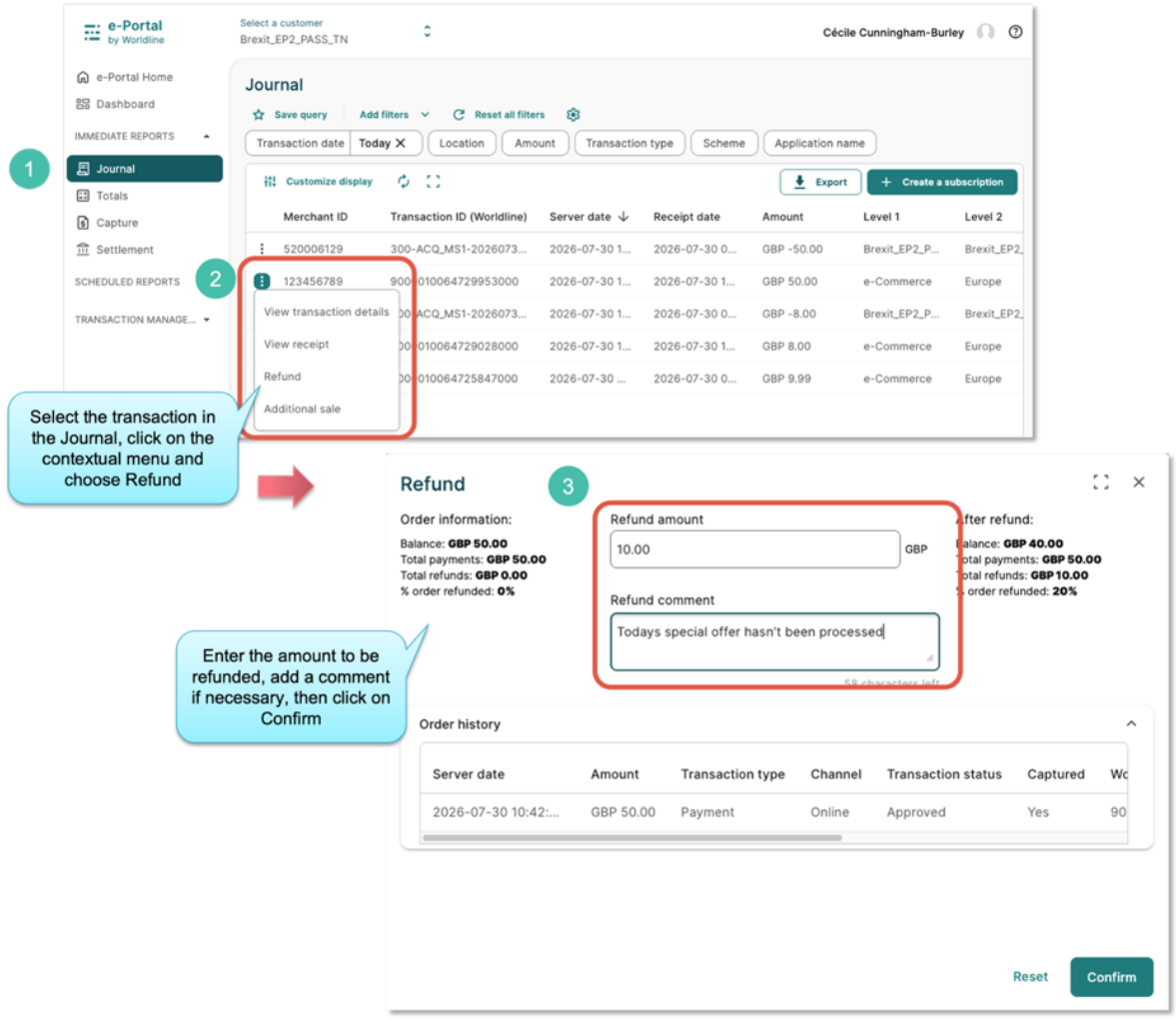
NOTE Transaction management is an optional feature, available only if it is included in your contract with Worldline.

This module lets authorised users act directly on transactions from e-Portal: refund a purchase, complete an additional sale, key in a manual transaction, or clear a flagged duplicate.

4.1 Refunding a transaction

NOTE Refund is an optional feature. Contact your Worldline representative to have it activated.

A transaction can only be refunded once it has been captured, i.e. sent to the acquirer. Find it in the Journal, open its drop-down menu and select Refund.



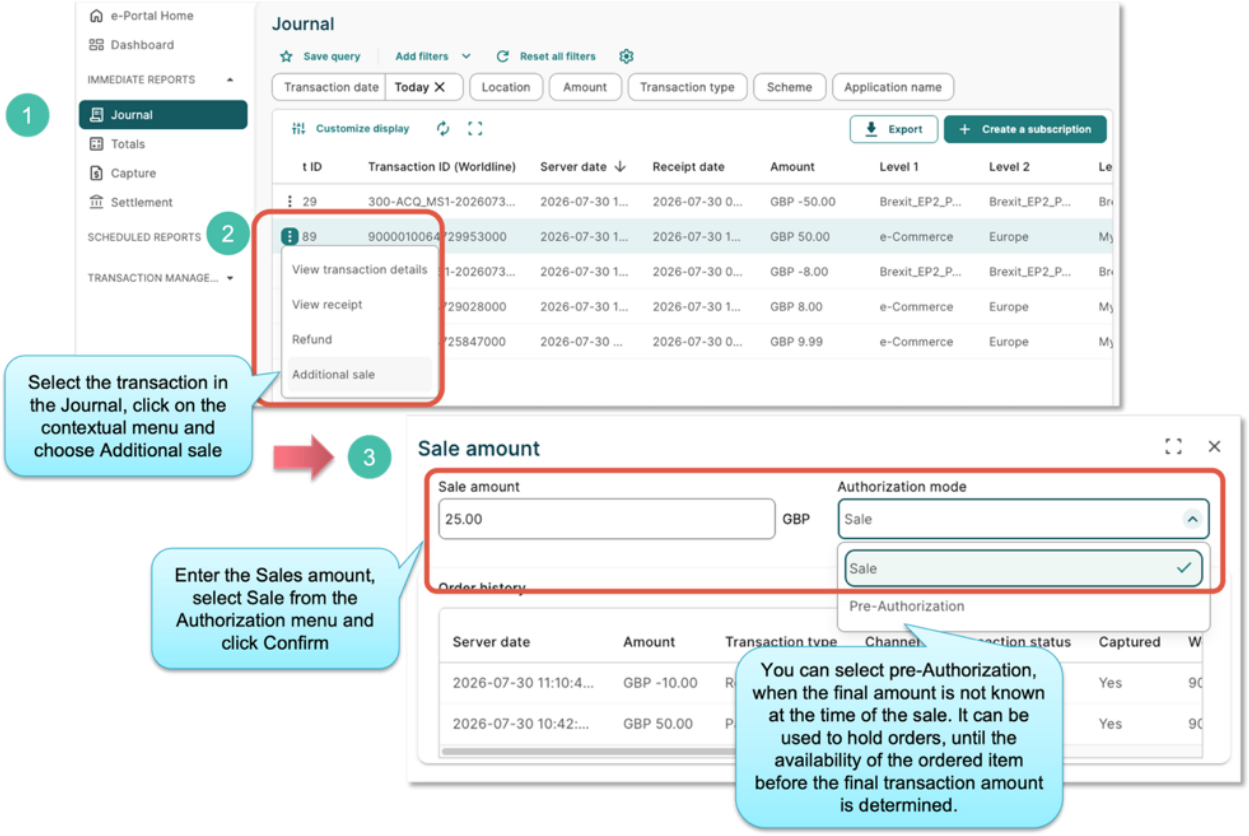
Refund a transaction

For extra control, refunds can also go through a two-step approval: a requester initiates the refund, and a separate approver validates, reworks or rejects it before it is processed.

NOTE After a partial refund, wait up to 15 minutes before submitting another refund on the same transaction.

4.2 Making an additional sale

If a customer needs to complete a purchase – adding an accessory to an in-store sale, for example – you can process the extra charge as an online “sale by web” linked to the original transaction, without asking for the card again.



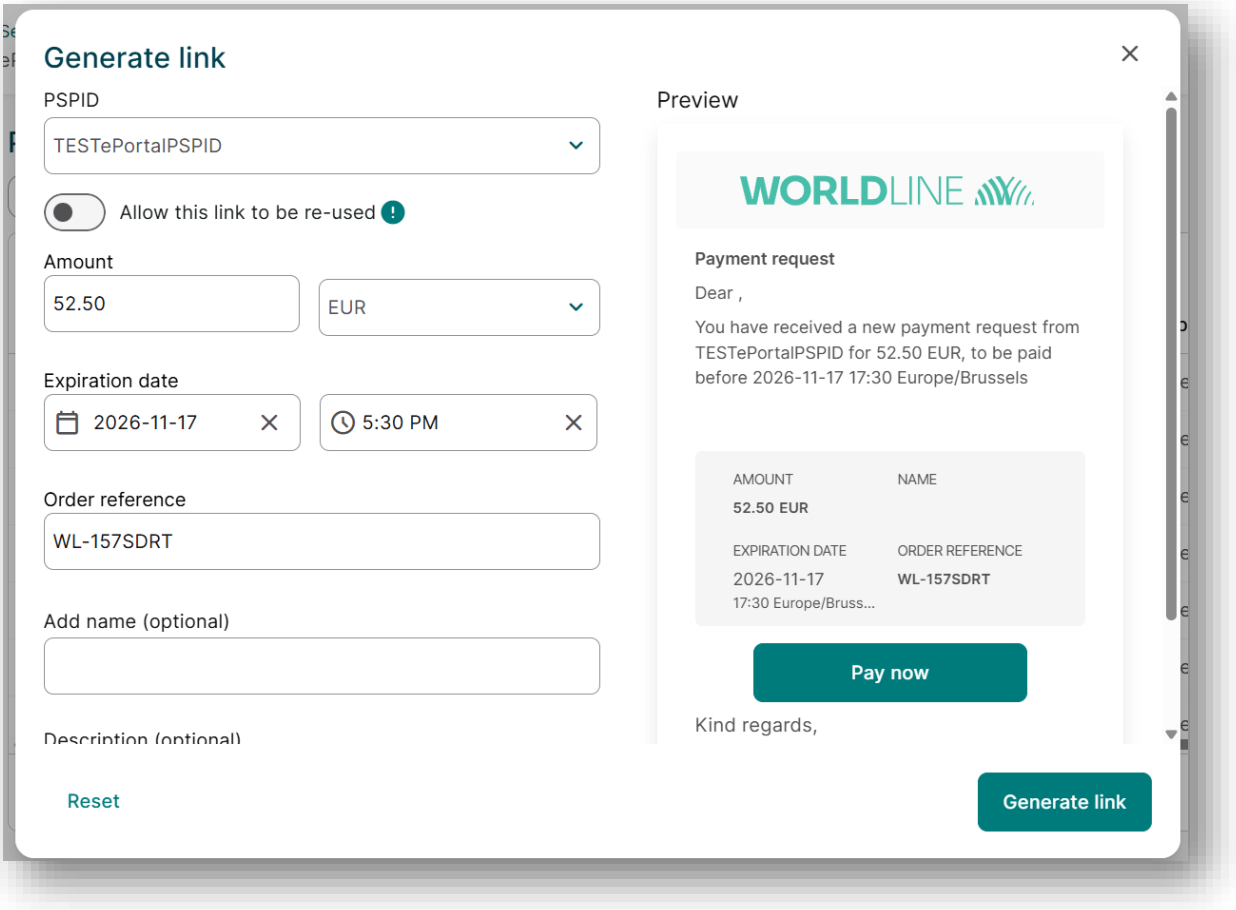
Additional sale - enter the amount

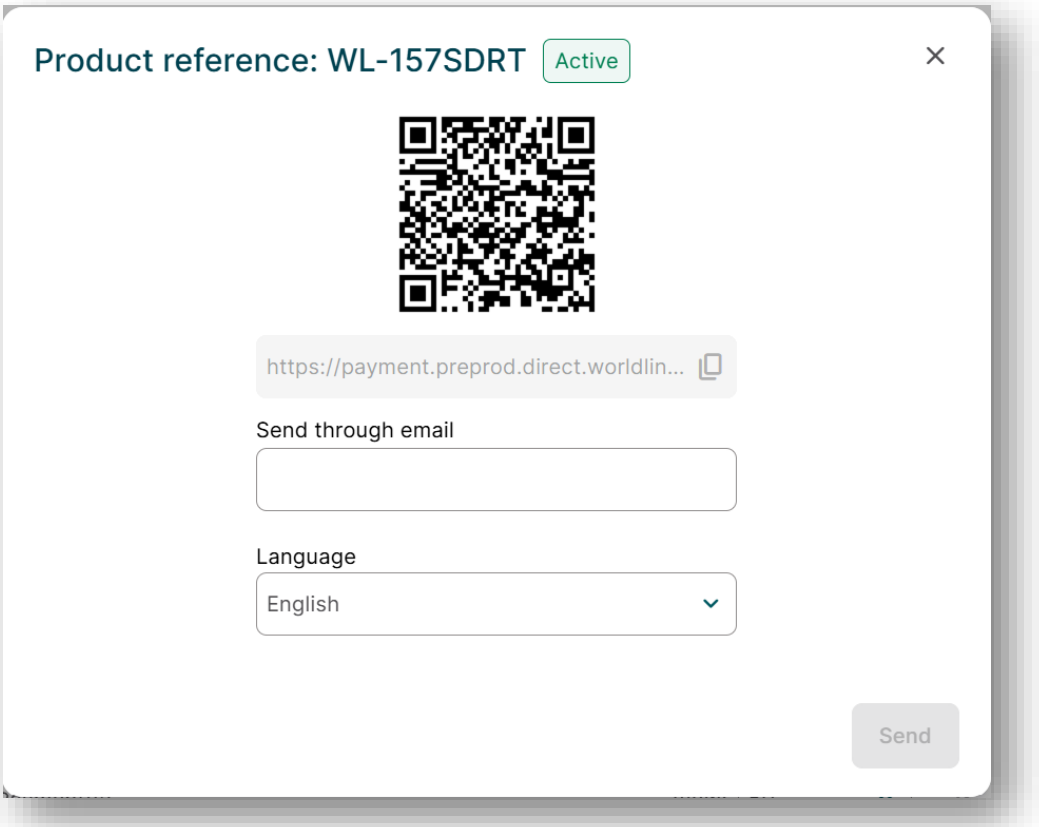
4.3 Generate a Payment Link (Pay by Link)

The Pay by Link menu lets you generate a payment link that you can share via email or by simply do a copy and paste in any communication channel. Once a user clicks on the payment link it will open an eCommerce Payment page. It requires a eCommerce contract and an associated PSPID (Payment Service Provider ID).

It is a simple form: fill it in from top to bottom and click **Generate Link** to generate a link or Reset to clear all entries at once.

1. Select the PSPID you want to originate the transaction from.
2. Select if you want a re-usable link (see note)
3. Select an amount.
4. Select the currency
5. Provide a link expiration date
6. Provide an order reference


Generate link
PSPID
TESTePortalPSPID
Allow this link to be re-used
Amount
52.50
EUR
Expiration date
2026-11-17
5:30 PM
Order reference
WL-157SDRT
Add name (optional)
Description (optional)
Reset
Preview
WORLDLINE
Payment request
Dear ,
You have received a new payment request from TESTePortalPSPID for 52.50 EUR, to be paid before 2026-11-17 17:30 Europe/Brussels
AMOUNT
52.50 EUR
NAME
EXPIRATION DATE
2026-11-17
17:30 Europe/Bruss...
ORDER REFERENCE
WL-157SDRT
Pay now
Kind regards,
Generate link


Product reference: WL-157SDRT
Active
https://payment.preprod.direct.worldlin...
Send through email
Language
English
Send

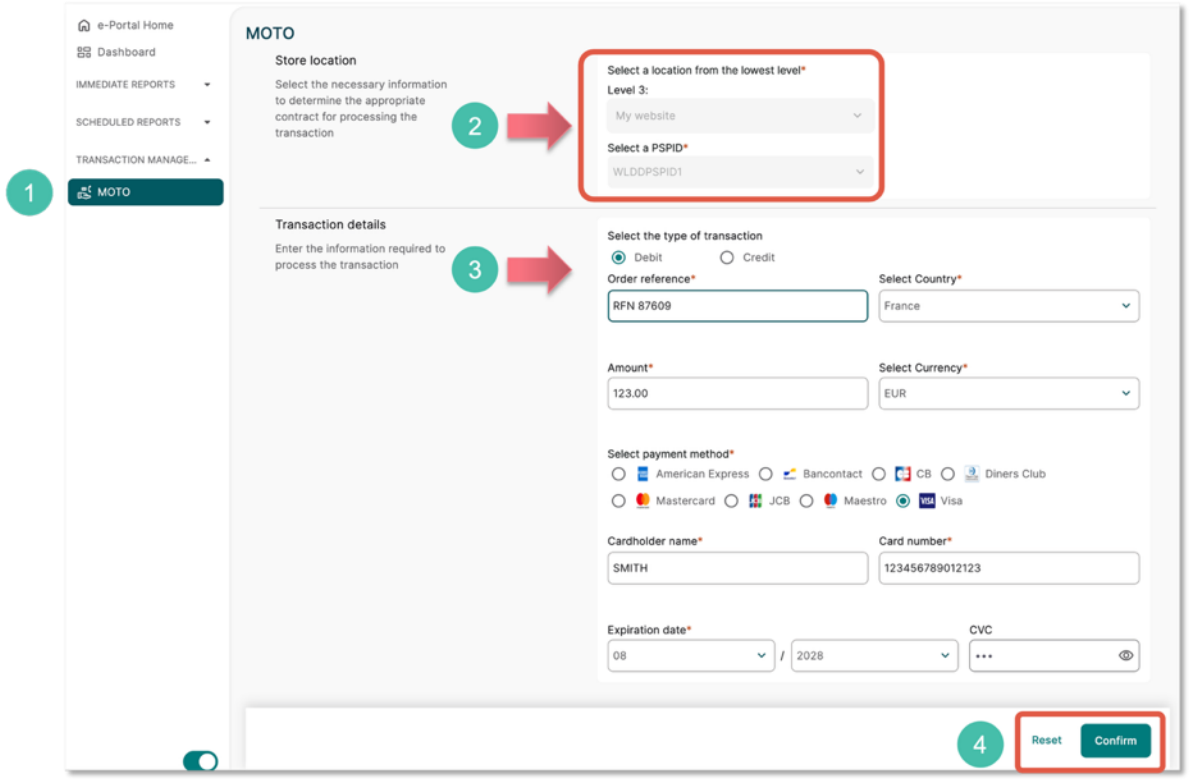
NOTE Reusable payment links allow multiple customers to make payments using the same link. They are ideal for recurring payments, market stalls, QR codes on restaurant tables, and numerous other business applications.

4.4 Entering a manual transaction (MOTO)

The MOTO (Mail Order / Telephone Order) menu lets you key in a transaction manually using the cardholder's card details — for example, for a phone order. It requires a eCommerce contract and an associated PSPID (Payment Service Provider ID).

It is a simple form: fill it in from top to bottom and click Confirm to process the payment or Reset to clear all entries at once.

7. Under Store location, select the store or website the transaction belongs to, and the PSPID to use – this determines which contract the transaction is processed under.
8. Under Transaction details, choose Debit or Credit, then enter an order reference of your choice (useful later to find the transaction in the Journal), the country, the amount and its currency.
9. Next, select the card scheme and key in the cardholder's details exactly as they were given to you over the phone or by mail: cardholder name, card number, expiration date and CVC. The eye icon next to the CVC field lets you check what you typed before confirming — the field itself stays masked otherwise, as this is sensitive data.



Moto – Debit transaction

NOTE Once you click Confirm, the transaction is processed immediately and will appear in the Journal like any other online transaction.

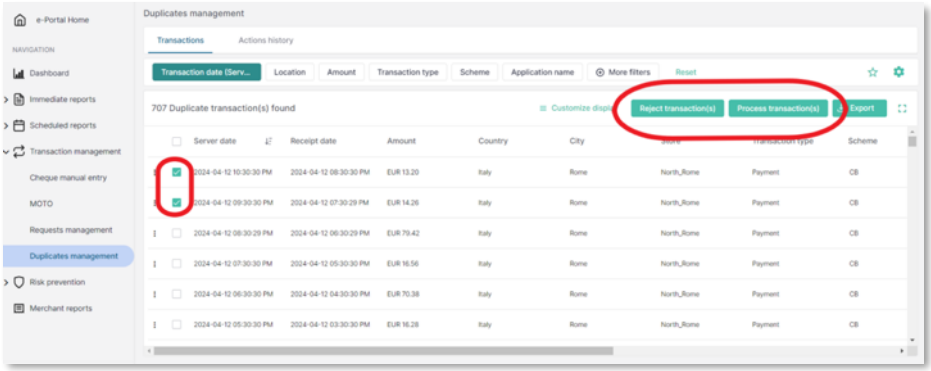
4.5 Managing duplicate transactions

WARNING This feature is restricted to Axis in-store payments, and is only available if included in your contract with Worldline.

When e-Portal suspects that a transaction is a duplicate of another one, it holds it automatically and lists it under Duplicates management, where you decide what happens next:

- Process transaction – send it to the acquirer as usual, if it turns out not to be a duplicate.
- Reject transaction – discard it permanently, if it is indeed a duplicate.

Potential duplicates remain listed for 15 rolling months if no action is taken. A separate Actions history tab keeps a full record of what was processed or rejected, when, and by whom.



Duplicate transactions

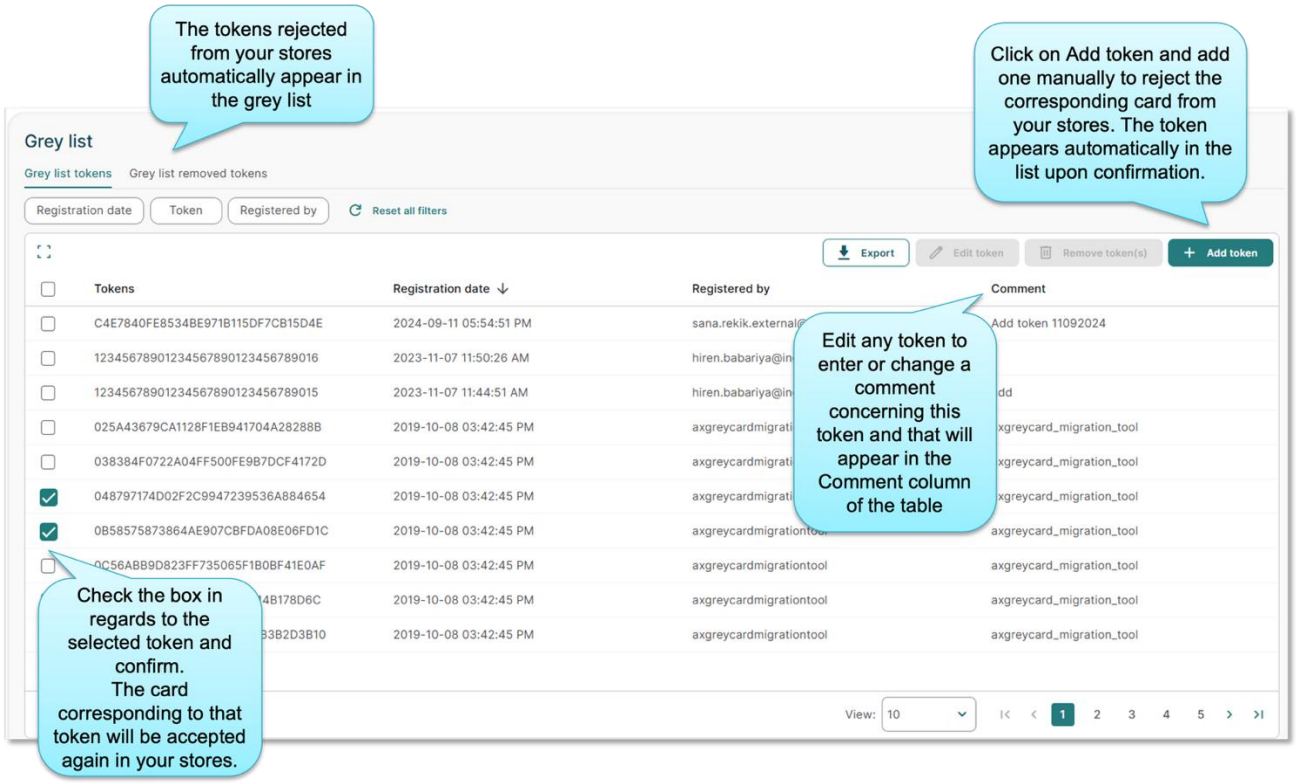
5 Fraud & risk prevention

> **WARNING** This feature is restricted to AXIS (in-store payments), and is only available if included in your contract with Worldline.

The Risk prevention menu lets you block specific cards or cheques from your stores, and look up the transaction history linked to a given card.

5.1 Grey list (blocking cards)

The Grey list lets you enter a card token manually to have it rejected in all your stores. A token is a non-sensitive stand-in for the card number, used only to identify the card.



Grey list — add a token

5.2 Cheques blacklist

In the same way, you can block a cheque account by entering its bank code and account number. Any cheque presented on that account will then be rejected in your stores.

All fields marked with an asterisk are mandatory. Click Confirm to add this cheque to the blacklist.

5.3 Searching by card (PAN-based search)

A PAN-based search returns every transaction linked to a full card number – the main use is handling chargebacks or responding to a police request. The number of searches is limited to prevent misuse.

> **NOTE** Results can be exported to CSV or PDF, and the display can be customised in the same way as the Journal.

6 Technical appendix

The pages that follow are written for the people who will configure the technical connection between your systems and Worldline – typically your IT or development team, not the day-to-day users of the reporting and transaction features above.

6.1 Creating an SSH key to connect via SFTP

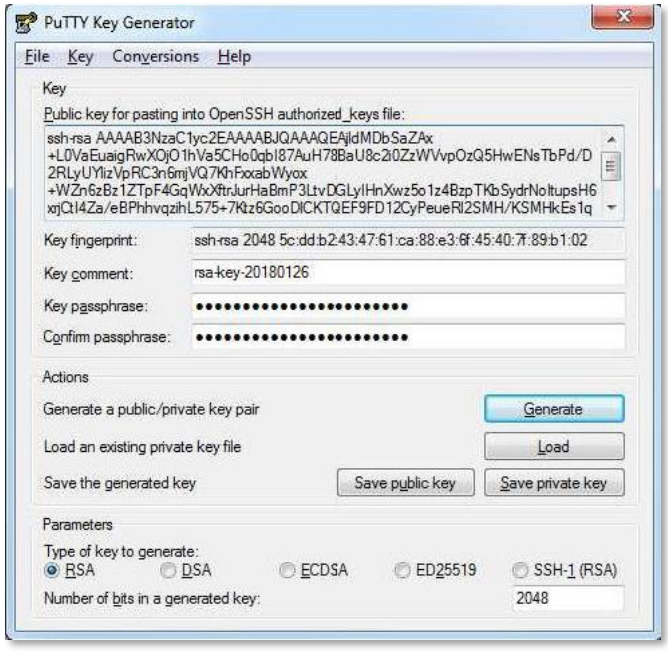
Reports retrieved through SFTP require an SSH key, valid for 3 years. Once set up, it also saves you from entering your username and password every time you download a report.

- Step 1 – Create your own SSH key (see below).
- Step 2 – Register the public key in e-Portal, under My Profile > Manage SSH Keys.
- Step 3 – Configure the SFTP connection to sftp.eportal.preprod.worldline-solutions.com (pre-production) or sftp.eportal.worldline-solutions.com (production), on port 2222.

On Windows, use PuTTYgen* to generate a key pair, then save and copy the public key into e-Portal. Click Save private key (choose location and name), then Save public key in the ePortal.

On Unix, use ssh-keygen to generate the pair of public (mykey.pub) and private mykey) keys, and export the Open SSH key in RFC 4716 format before copying it in the ePortal.

> **NOTE** The key must be a valid RSA public key, at least 2048 bits, in RFC 4716 format, starting with “ssh-rsa” and converted to PEM format.



PuTTY Key Generator

> **NOTE** SSH keys expire after 3 years; e-Portal sends an email reminder before expiry. A user with a valid SFTP connection is considered active and can retrieve reports even if they haven't logged into e-Portal itself for a long time.

* The tool is available at https://www.chiark.greenend.org.uk/~sgtatham/putty/latest.html

6.2 Configuration

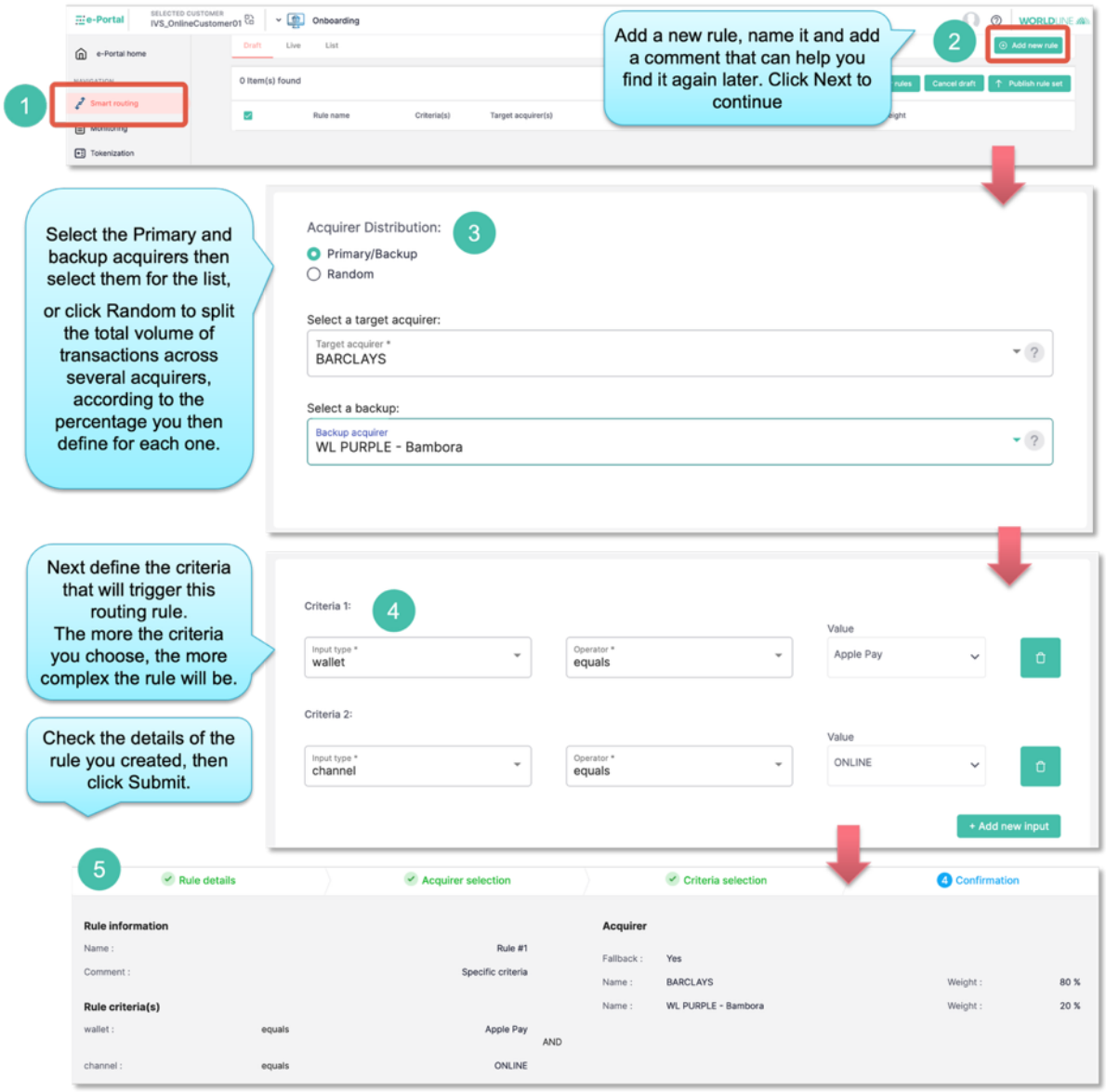
> **WARNING** This feature requires the GoPay product to be activated on your account; if it isn't, contact Worldline support.

6.2.1 Smart routing

Smart Routing is a payment optimisation system that automatically directs each transaction to the most suitable acquirer. It relies on dynamic rules and real-time analysis to meet two goals: increasing transaction approval rates and reducing processing fees.

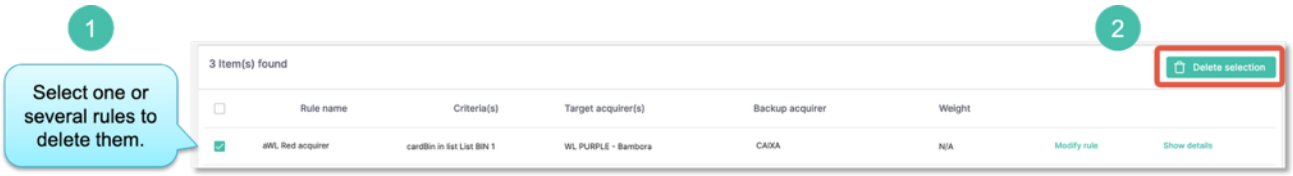
To choose the most relevant acquirer, the system analyses several factors: the transaction's characteristics, each acquirer's performance, compliance constraints, and the rules defined in your campaigns.

As shown below, you must first create routing rules using transaction criteria (AID, BIN, Scheme, Card type, Country, Currency and PSPID). To create a new list, click the button in the top right corner of the screen, then follow the steps.

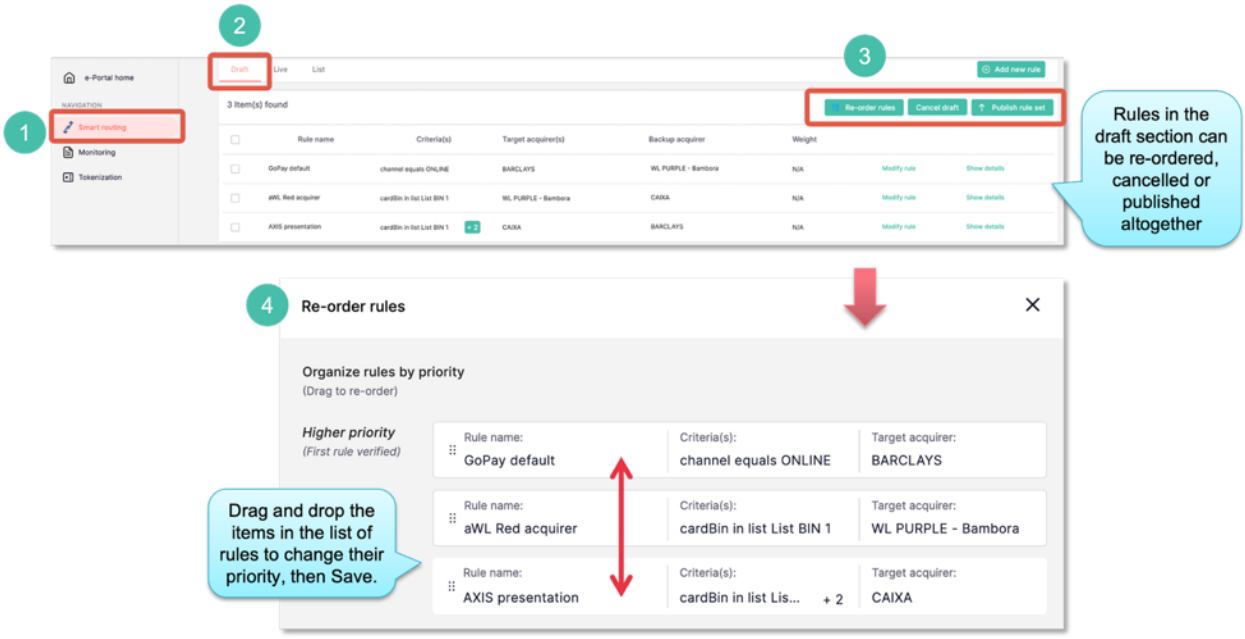


Creating a criteria list

Once your rules have been created, they cannot be edited, but you can delete, reorder, cancel or publish them.



Deleting a rule



Reordering Rules

The rules will be applied in their sequential order, so the order in which you publish them matters. To reorder them, use the Re-order rules button. A sub-menu appears, letting you change and then confirm their order. Once this order is set, you can publish your set of rules to apply it to production.

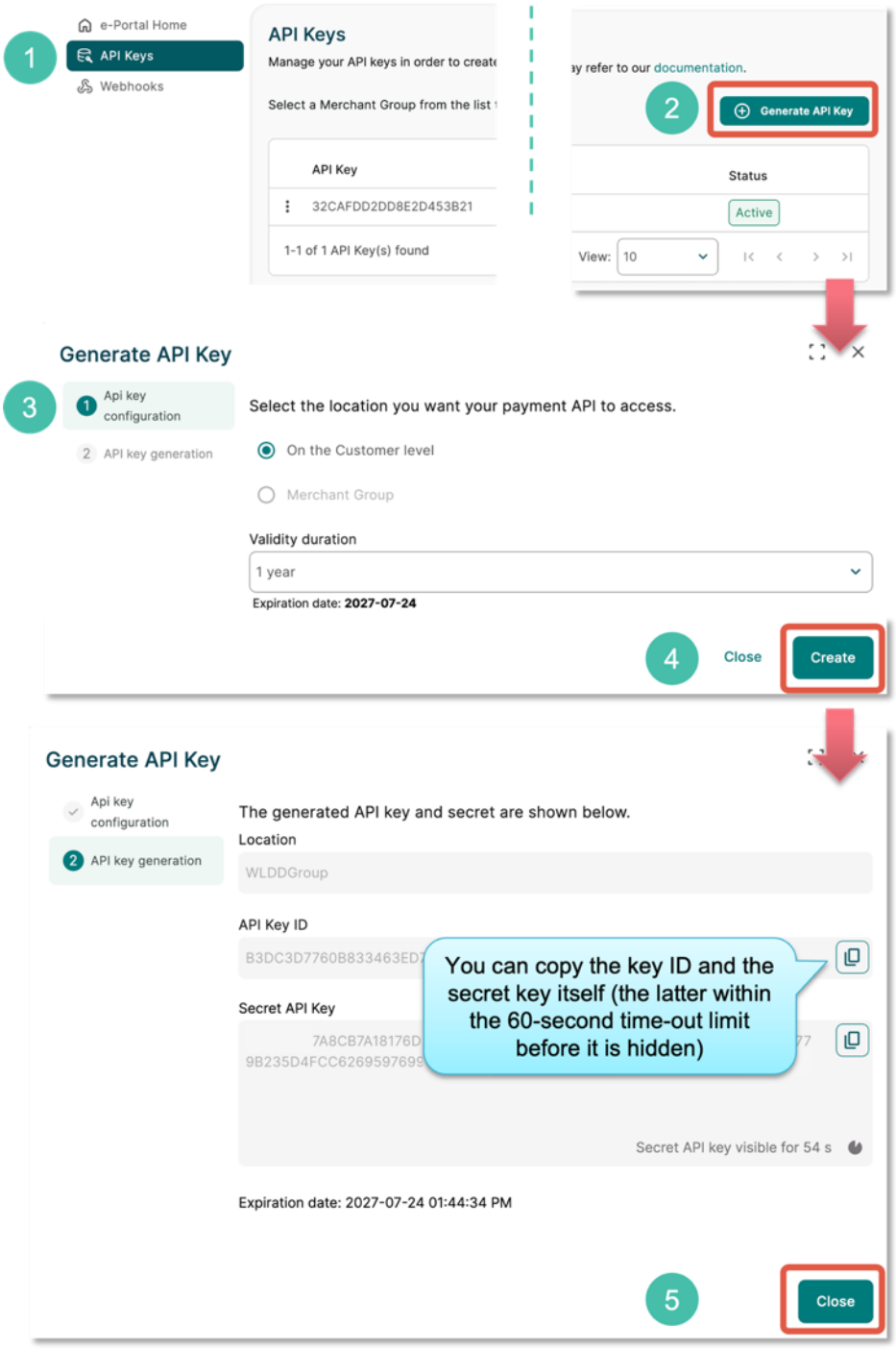
WARNING You cannot publish a single rule on its own: you must publish a complete set of rules. Publication to production takes effect immediately.

After publication, the set of rules appears in production, under the Live tab.
If you need to change rules that have already been published, you must recreate a set of rules in Draft mode: for security reasons, the Live set of rules cannot be edited directly.

6.2.2 Generating an API key

An API Key and API Secret authenticate the server-to-server calls between your payment system and the Worldline It's a direct API, so you can send payment requests and process transactions without exposing sensitive credentials on the client side. This feature is specific to online payment product (Gopay).

From Product boarding, open Online configuration, choose the Merchant Group or PSPID, select your Merchant Group or PSPID, then click Generate API Key.



Generate API Key – Generating a key

> **NOTE** The key is only shown for 60 seconds after it is generated — copy it into a secure vault or password manager straight away, and share it only with your technical team.
>
> **NOTE** In order to set API keys at Group level the user must have full access to the Merchant.

Status	Meaning
Active	The key is valid and can be used.
Expiring soon	Less than one month remains before expiry.
Expired	The key is no longer valid, thus cannot be used.

Once your systems are configured, transactions will start appearing in the Journal under Immediate

reports, exactly as described in chapter 3.

6.2.3 Webhooks

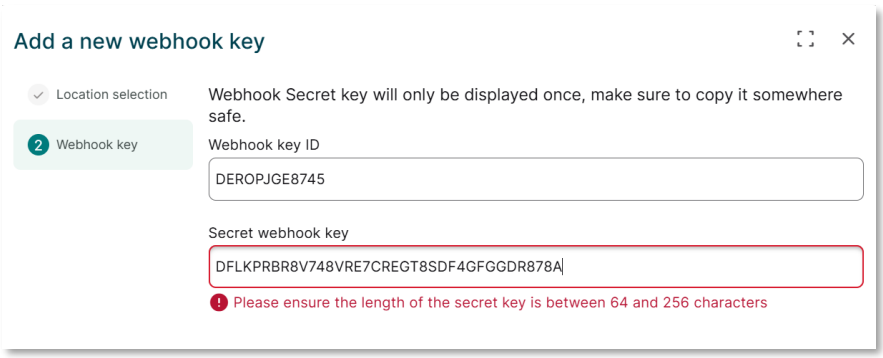
A webhook key and secret authenticate the messages Worldline sends to your systems in real time. These messages contain information about the result of your transactions or about status changes that happen at a later point (i.e. captures, refunds). It includes the impacted payment ID, the amount, status and any relevant customer data. As with API keys, this requires the GoPay product to be active on your account.

> **NOTE** The webhook secret is shown only once, at creation. It is never displayed again afterwards, so store it securely as soon as you create it.

> **NOTE** In order to set API keys at Group level the user must have full access to the Merchant.

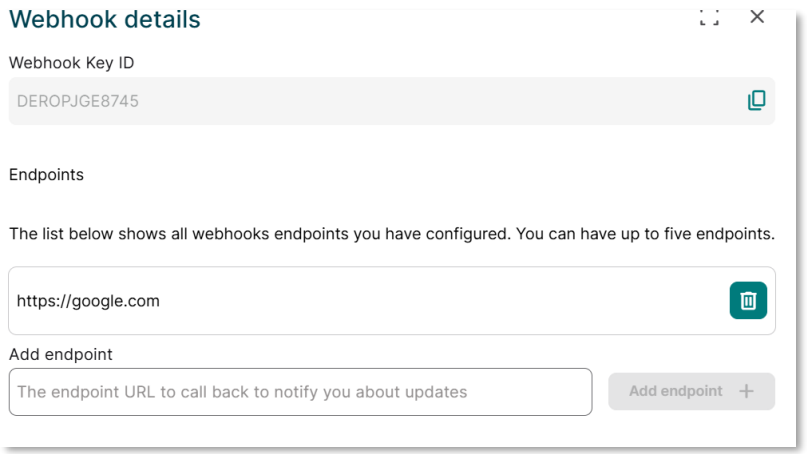
Setup takes two steps: first create the webhook key and secret, then configure up to 5 endpoint URLs that will receive the webhook calls.

1. From the WebHooks main page, click Add Webhooks.
2. Select a location, on the customer level or merchant group. If there's only one group, the system automatically selects it. Then click Next.
3. Enter a webhook key ID (between 10 and 30 characters) and a secret webhook key (between 64 and 256 characters). Both fields are mandatory. Click Create.



Webhook – Adding a new key

A popup window appears upon successful creation of webhook keys, for you to add up to 5 endpoint URLs. Endpoints can be added, removed or updated later from the webhook's details screen.



Webhook – Key details

WARNING Only one webhook is allowed per PSPID or Group; creating a new one overwrites the existing one; but its endpoints are carried over unchanged.

6.2.4 RiskSentry

What is RiskSentry?
RiskSentry is GoPay's internal risk management tool, designed to help merchants effectively manage transaction and security risks.

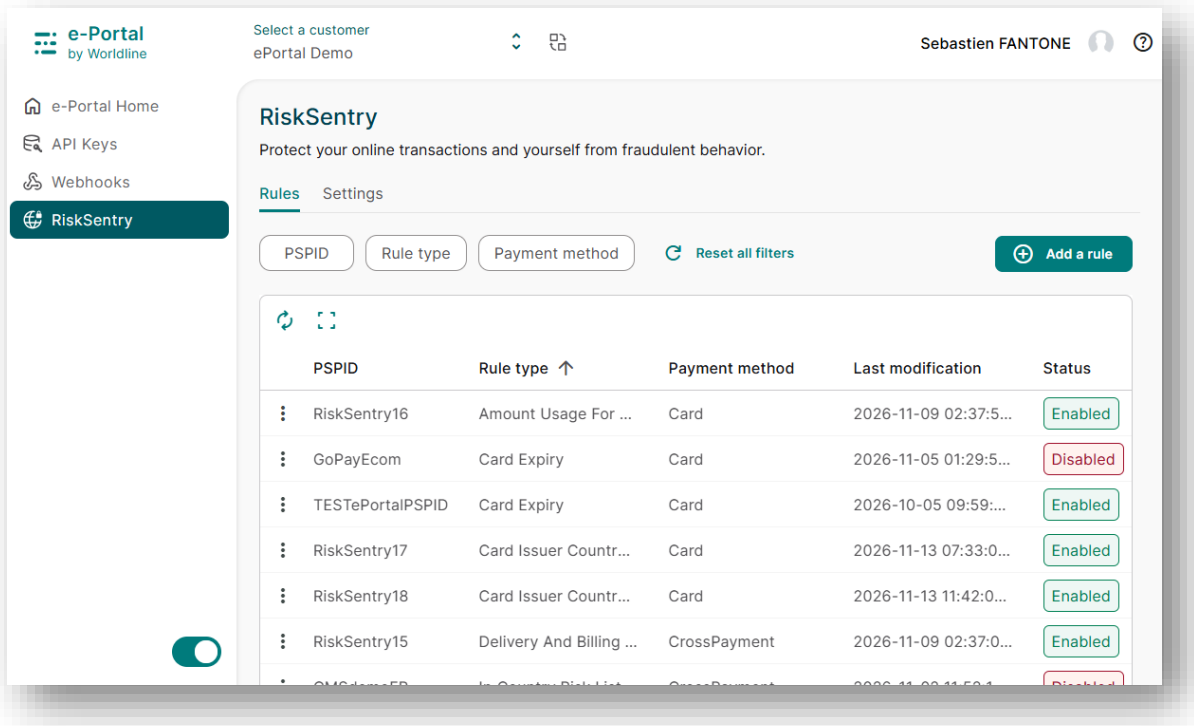
How RiskSentry Scoring Works
Each rule you configure can contribute to a transaction's risk score, or directly force a screening status:

- **Green** – Safe transaction, no risk detected.
- **Orange** – Medium risk. The transaction proceeds but may require additional verification or authentication.
- **Red** – High risk / blocking. The transaction is automatically declined at the RiskSentry engine level.

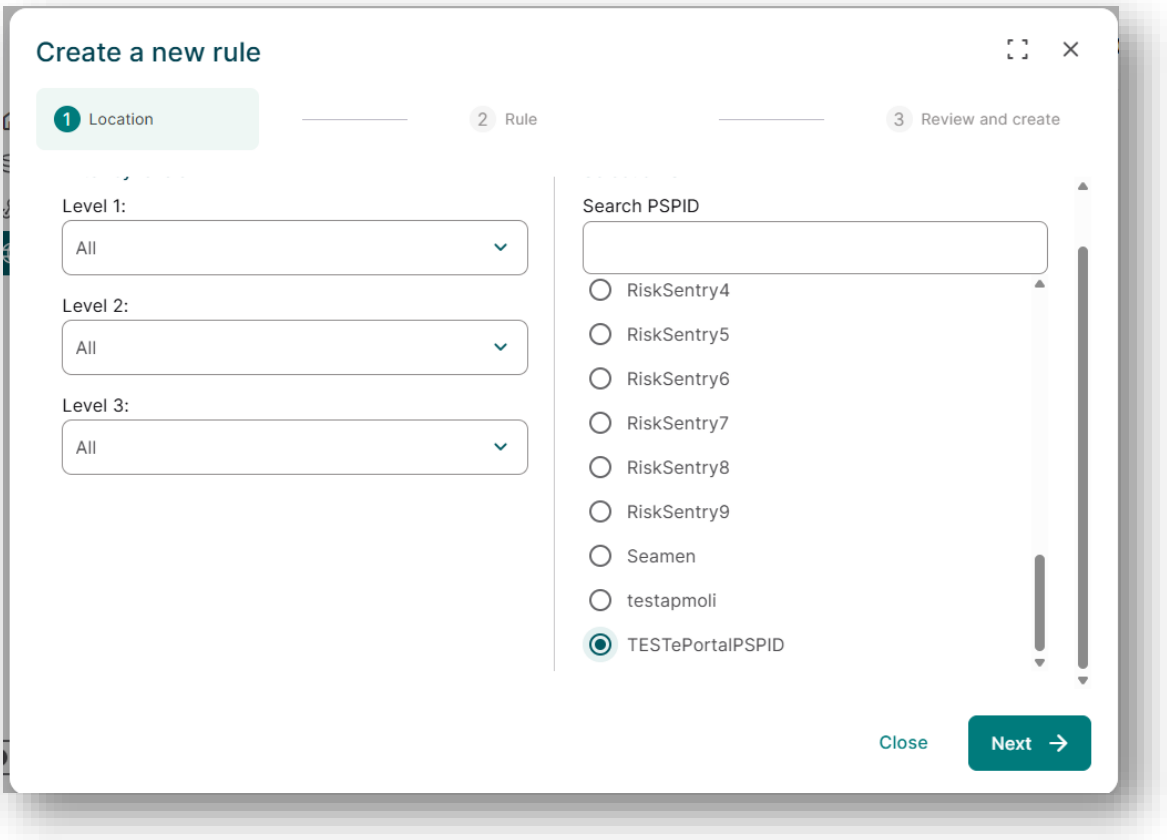
In the **General configuration** (Settings tab), merchants define the point ranges that determine whether the accumulated score results in a green, orange or red status. Individual rules can either add points to this score or directly force the orange/red status, overriding the score-based outcome.

Setting Up a New RiskSentry Rule in ePortal
Follow these steps to create a new rule from the ePortal RiskSentry section.

Step 1 — Open RiskSentry and start a new rule
From the left-hand menu of ePortal, select RiskSentry. On the Rules tab you can see all existing rules for the selected customer, with filters by PSPID, Rule type and Payment method, and their current status (Enabled/Disabled). Click Add a rule to open the rule creation wizard.

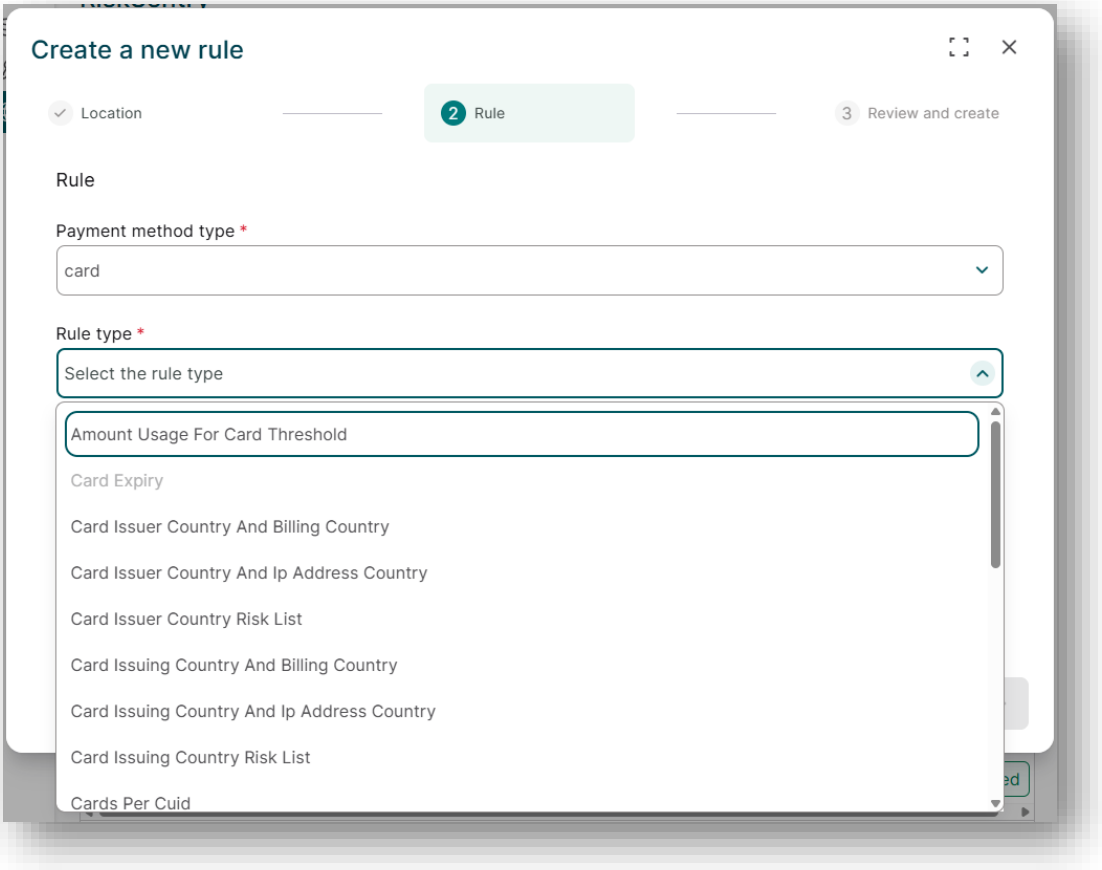


Step 2 — Select the Location (PSPID)
In the Location step of the wizard, optionally filter by Country/City/Store, then select the PSPID the rule should apply to from the list (e.g. IVS021PSPID211). Click Next.



Step 3 — Select the payment method and rule type
Choose the Payment method type: Card or Cross Payment (Cross Payment rules apply across all supported payment methods). Wero support is coming soon as an additional payment method.

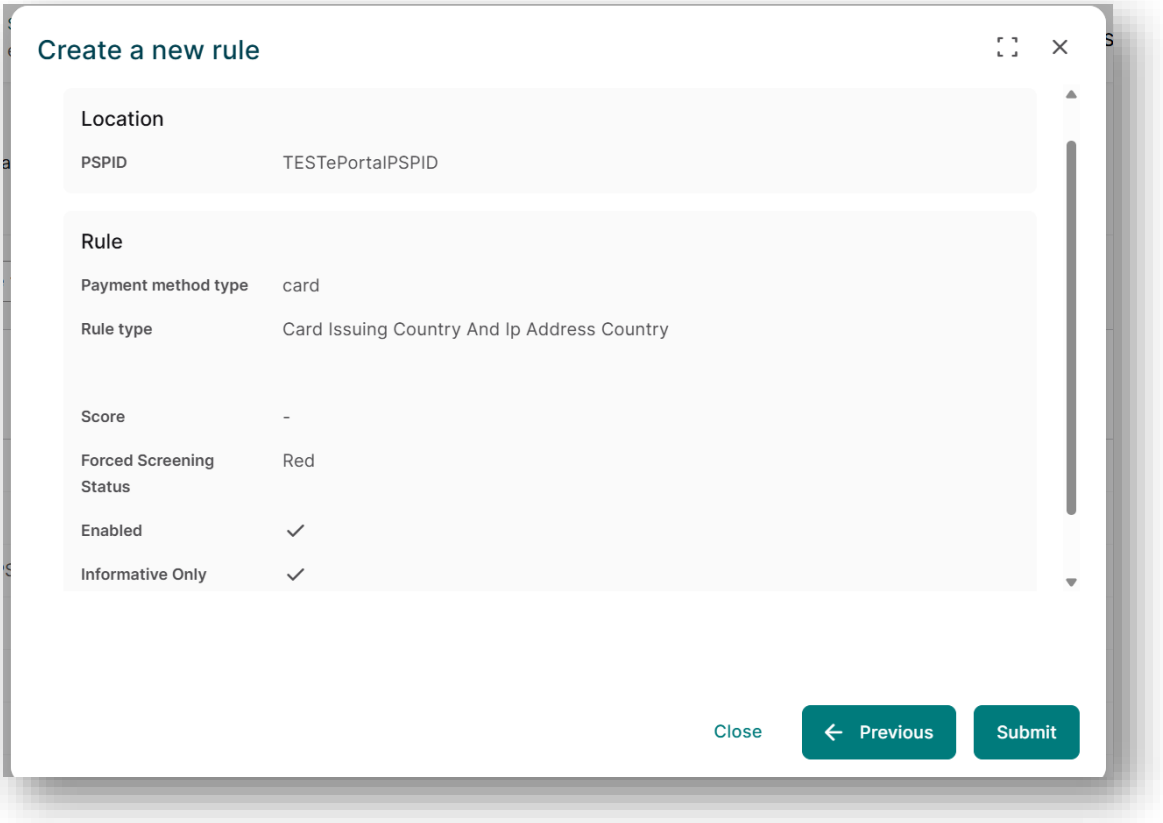
Then select the Rule type you want to configure from the dropdown (e.g. Card Expiry, Card Issuer/Issuing Country Risk List, Cards per CUID, Card Velocity, Prepaid Card Detection, Oppotota, Risky Product, Min/Max Amount, etc. – see the full list below).



Step 4 — Configure the rule parameters
Depending on the rule type selected, you will be asked to configure rule-specific parameters (e.g. High Risk / Medium Risk country lists, transaction or amount thresholds, time ranges) as well as common controls available on most rules:

- **Is enabled** – whether the rule is active.
- **Informative only** – the rule result is recorded but does not affect the final screening result.
- **Fail Pipeline on Failure** – whether the whole screening should fail if this rule errors out.
- **Medium Score** – points added when the medium-risk condition matches.
- **Medium Force Screening Status** – optionally force the transaction to Orange instead of just adding points.
- **High Score** – points added when the high-risk condition matches.
- **High Force Screening Result** – optionally force the transaction to Orange (if not already forced by Medium) or Red to block it.

Step 5 — Review and create
The Review and create step summarizes all the parameters you configured (risk lists, scores, forced statuses, enabled/informative-only/fail-pipeline flags). Check the details, use Previous to amend anything, then click Submit to create the rule.



Managing Existing Rules
On the RiskSentry Rules tab, use the PSPID, Rule type and Payment method filters to locate a specific rule. Each row shows the PSPID, rule type, payment method, last modification date and current status. Use the actions menu (the three-dot icon) next to a rule to edit, enable/disable or delete it.

Configuring the General (Threshold) Settings
Go to the Settings tab to configure, per PSPID, the point ranges that define a safe (green), medium-risk (orange) and high-risk (red) transaction. Once rules are configured to add points, the sum of collected points for a transaction is compared against these thresholds to compute the final screening result. All transactions processed under that PSPID inherit these thresholds.

7 Glossary

Term	Meaning
API	Application Programming Interface — the set of rules that lets two systems exchange data.
API Key credentials	The API Key and API Secret pair used to authenticate requests sent to Worldline's API.
BIN	Bank Identification Number — the first six digits of a payment card, identifying the issuing bank.
PAN	Card Primary Account Number — the full card number.
CSV	Comma-Separated Values — a plain-text file format for tabular data, one record per line.
Endpoint	In a webhook context, the URL to which e-Portal sends webhook calls.
ERP	Enterprise Resource Planning — the business management software used to collect and interpret company data.
FTPS / SFTP	Secure variants of file transfer protocol, used to retrieve scheduled reports automatically.
PCI	Payment Card Industry — the security standards that apply to any business handling card payments.
POS	Point Of Sale — the location, or the terminal, where a payment is accepted.
SSH	Secure Shell — the protocol used to secure the connection when exchanging SSH keys and files.
Scheduled report	A report generated in the background (Journal, Totals, Capture or Reconciliation) and made available for download.
Webhook credentials	The Webhook Key and Webhook Secret pair used to authenticate messages sent between Worldline and your systems.